# Ngā Anahera Pākira
# Bald Angels Charitable Trust

***Creating positive change for our taitamariki***
***by leading and facilitating community collaboration***

## Impact and Outcomes Report 2025 - 2026

**Together we can make a difference, and all tamariki will thrive**

# A year of mahi

***Ngā Anahera Bald Angels' partnership model increases reach and reduces duplication. Angel Partner services, volunteers, businesses, and community donors expanded capacity and enable support to reach more whānau across Te Tai Tokerau.***

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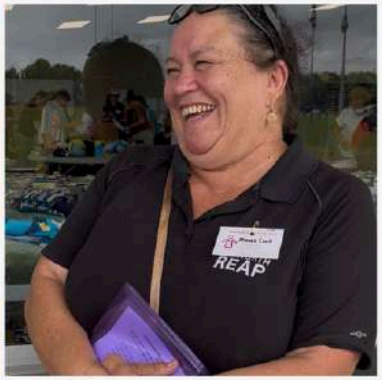
*"As a kura, our responsibility extends beyond what happens inside the classroom. We know that a child who is warm, fed, clothed, safe and supported is in a much stronger position to attend kura, participate in learning and feel a sense of belonging. Bald Angels helps us address some of those basic needs in a way that is practical, respectful and focused on the wellbeing of tamariki."*

Te Kura ā iwi o Pawarenga-Principal-in a letter of support, August 2026

*"Take care of our children. Take care of what they hear,*
*take care of what they see, take care of what they feel.*
*For how the children grow, so will be the shape of Aotearoa."*

- Dame Whina Cooper



# What changed this year

A gift, a warm layer, someone who listens. The difference these things make is often expressed in the words of the people receiving them.

This year, whānau and community partners described relief, care, and connection. Their accounts help us understand what our mahi means alongside the numbers we record.

**Feeling cared for in a difficult moment**

After receiving emergency essentials following a flood and house fire, one parent wrote to tell us that their whānau felt cared for. The message described the difference made by clean clothing, basic necessities and a visit at a time of distress.

That is one whānau's experience. It reminds us that how we offer support matters alongside what we provide.

## *It's how people feel that matters*

## *Being able to turn to someone*

Our mentoring and Rainbow Rangatahi work creates opportunities for young people to build relationships, take part and be heard. Our team has observed individual progress in friendship, confidence, and school participation, with whānau and other services contributing alongside us.

*"The volunteer mums of transgender teens have given us as parents a support system, a safe place to ask all our questions and raise our concerns in confidence. Sharing our stories, our journeys, advice, tears, and much needed hugs. So with the help of all these Angels, we know now that everything will be ok."* A mum of trans teen 2025.

*"We see the joy and relief that these gifts bring to our whanau during a time where not all whanau are able to enjoy the festive time of year."*
Far North Reap – Kiri Sloane-Community Education Manager, as they register for the 10th year of Angel Christmas Project, Sept 2026

## Sharing joy at Christmas

*volunteering brings joy and builds community*

# A message to our Angel community

Kia ora e te whānau,

There is a great deal of care in the mahi you will read about here. It is in the hours spent knitting for pēpi, the thought given to a Christmas gift, the Angel Partner who knows a whānau needs help, and the kaiārahi - mentor who keeps showing up for our taitamariki (children & young people).

Across Te Tai Tokerau, our Anahera-Angel community brings that care together. Volunteers, donors, businesses, and frontline services each contribute something different. Our role is to help those contributions reach the people who need them, and to walk alongside taitamariki and whānau with respect.

During this year we continued our annual projects, tested two new care models, responded with agility to emergencies and supported young people through mentoring, connection, and access to opportunities. We also worked on the foundations that sustain this mahi: our relationships, our values and our capacity to respond.

Listening to our taitamariki, encouraging whai wāhitanga (self-determination) and strengthening mana remains our key kaupapa, and the changes we've witnessed have been profound. We've been privileged to share precious lives, and we know this is where the impact lies, but pressure on time and resources is real.

Listening to our Angel Partners (those frontline services) and volunteers has helped us identify where clearer processes, stronger coordination, and additional capacity are needed.

Caring for the people doing the work is part of caring for the people we serve. Wānanga (workshops) sharing valuable whanaungatanga (connection) and wellbeing tools; learning together and strengthening relationships & knowledge have enriched our practice, our people and our networks.

This report shares what we delivered, what people told us and what we are learning. Some changes are immediate and visible. Others develop slowly, through trust and repeated contact. Whānau, young people, volunteers, and many other organisations are part of that change.

Our reach and our networks in Te Tai Tokerau are broad and are the result of 13 years building relationships, earning trust, and sharing goodness together. Our Anahera community also reaches across the motu with support coming from towns & cities outside Te Tai Tokerau and every drop of support is valued.

To everyone who gave aroha, time, goods, money, knowledge, governance or encouragement: ngā mihi kia koe. To the taitamariki and whānau who trusted us, and whose voices guide our work: ka nui te mihi.

Together, we keep making room for dignity, connection and hope.
Aroha nui

*Thérèse*

Thérèse Wickbom (aka AngelMama) on behalf of the Trustees and our taitamariki.
CE-Founder

***'Nā tō rourou, nā taku rourou, ka ora ai ngā taitamariki'. - with your food basket, and my food basket, all our children and young people will thrive.***

*Our vision is that all tamariki thrive. We work towards that vision by leading and facilitating community collaboration, weaving practical support and relationships around tamariki, rangatahi and whānau*

Te Kura ā Iwi ō Pawarenga-connecting, sharing kai, hopes and dreams. Delivering Angel Aroha packs and parcels of warmth- Autumn 2026

# Our kaupapa

### Te Tiriti and He Whakaputanga

We are committed to Te Tiriti o Waitangi and He Whakaputanga. Learning, kōrero and relationships help us give that commitment meaning in our work. Karakia, whanaungatanga, and Te Āo values are embedded in our practice. We invite and encourage continued learning, knowledge and respect for mataurange Māori, and we continue to deepen our understanding of, and place in te ao Māori.

We acknowledge the guidance and contribution of our kaumātua and kuia, Arena and Hana Munro, and the iwi and community partners who walk with us.

Throughout this report, tamariki, taitamariki, rangatahi and whānau reflect the language used in our work. We recognise that local usage and the preferences of the people we work with matter.

### Care shaped by the whole person

Our mahi is guided by Te Whare Tapa Whā and attention to physical, mental, spiritual and social wellbeing. A request for clothing, kai or help with participation may open a conversation about other support a whānau would welcome.

We seek to listen, respect people's choices and work alongside the relationships already around them. The young person and their whānau bring knowledge, strengths and aspirations of their own.

### Our values in practice

Tika, pono, aroha, mana, and tapu are part of the values expressed in our organisational kaupapa. We aim to put these into practice through respectful conversations, thoughtful responses and care for the dignity of each person.

Manaakitanga and whanaungatanga are visible in the way our community shares resources, welcomes people and builds relationships across services and communities.

'What I want to be when I grow up' mufti day and Christmas Toy Drive 2025 with Riverview School - Karikeri

# How support reaches whānau

Whānau in Hokianga are relieved to get some awhi for their taitamariki.

Partner :Te Mana o Ngāpuhi Kōwhao Rau team collect emergency support for clients

**Relationships open the door**

A partner organisation, community leader, or existing relationship helps identify a need. Schools, iwi services, health providers, social services, and first responders are among the people who connect with us.

**We listen and work out a response**

The starting point is what the person or whānau needs. That may be kai, warm clothing, bedding, hygiene essentials, help to take part in an activity, or someone to help navigate a more complicated situation.

**Community resources become practical care**

Donors, businesses, volunteers and funders provide goods, time, expertise and money. Our coordination connects those resources with the request, often through a trusted frontline partner.

**Bald Angels connects community generosity with people and services who know where support is needed. We source, sort, coordinate, and deliver practical resources, while also providing mentoring, advocacy, and connections to other support.**

**Support can continue beyond a delivery**

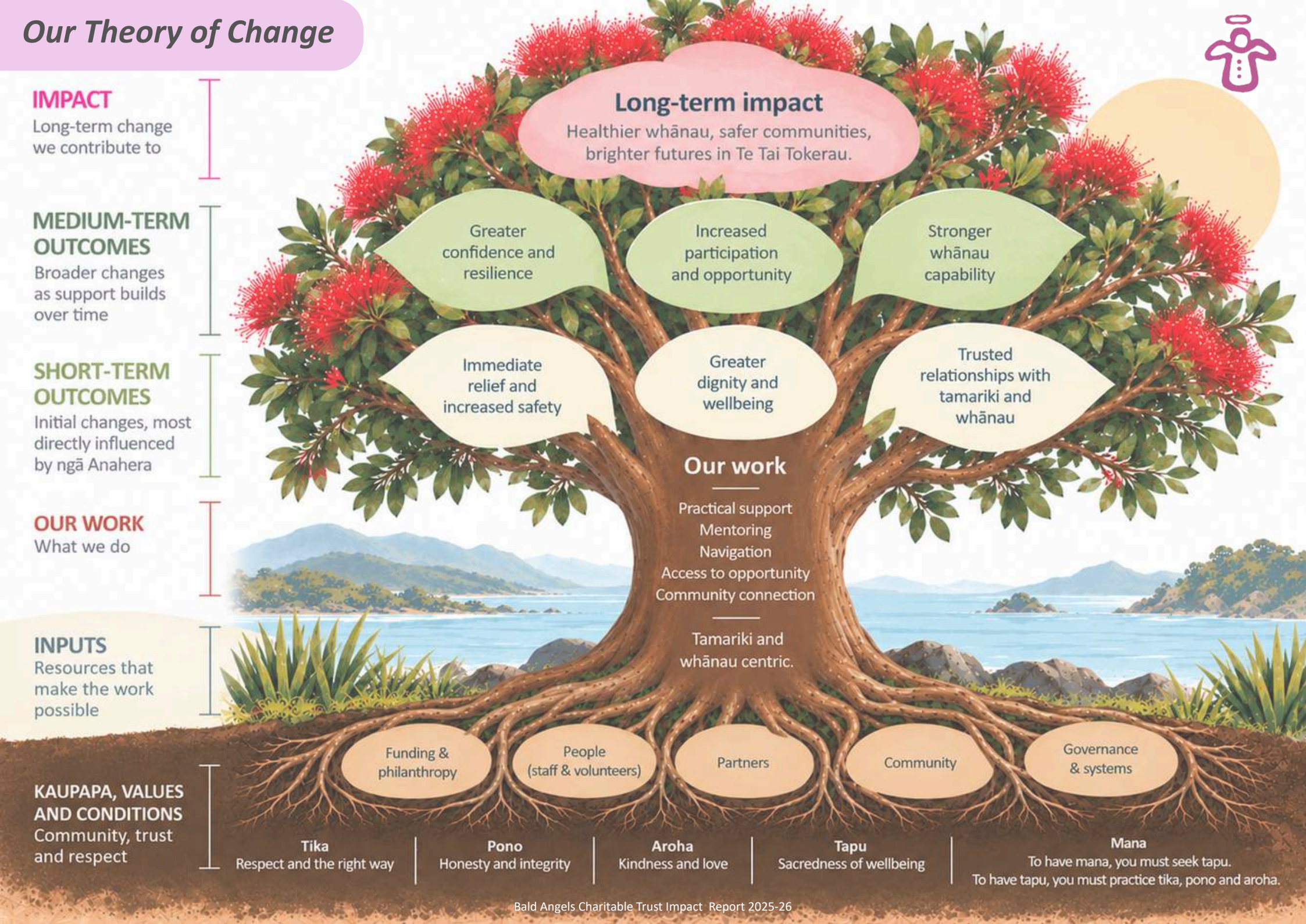
For some people, a practical response meets the immediate need. For others, mentoring, advocacy, or navigation of support services becomes part of a longer relationship. We work alongside whānau and existing service providers rather than assuming one response will resolve every difficulty.

**Feedback helps us adapt**

What young people, whānau, volunteers, and partners tell us helps shape services, care, and navigation. This is a connected way of working: people may enter at different points, and their needs and choices can change.

Bay of Islands inter-agency 4th network hui-facilitated by Ngā Anahera-at Te Runanga o Whāingaroa 18 Sept 2025

# Our Theory of Change



# Why this mahi matters in Te Tai Tokerau

Every tamariki has strengths, interests, and potential. Practical barriers can make it harder to participate in ordinary parts of life: being warm, joining an activity, sharing a celebration, or finding someone who can help.

The requests reaching Bald Angels show the kinds of pressures some whānau face. They include the need for clothing, bedding, kai, hygiene products, and household essentials, as well as support following floods, house fires and other emergencies.

Our mentoring and navigation work also brings us alongside young people and whānau seeking help with school participation, relationships, and access to services. These experiences are not a description of every family in Te Tai Tokerau. They are the needs encountered through our work and our partners.

*"The Parenting tools and coaching I received gave me the confidence to be the mum I want to be. You have helped create a safe, happy and fun environment for my tamariki to grow, and that is priceless."* Letter from a Māmā, 4 June 2026

*" I don't feel alone anymore. You didn't just support the kids. You saw I needed encouragement ...and I feel strong enough to keep going now."* KiwiMANA māmā, May 2026

*"They're good parents but life has been so tough & they just couldn't afford to feed the family and do gifts."*
Partner Feedback Jan 2026

*"Nothing can take away the sadness, but this support is so appreciated."*
Partner feedback after House fire, May2026

Happy tamariki receiving essentials after the February 2026 floods in North Hokianga. Delivered with awhi & aroha by local iwi leaders.

**Local strengths are part of the response**

Our rohe also holds deep knowledge, generosity, skill and connection. Community leaders know their people. Whānau bring determination and care. Volunteers and local businesses find practical ways to help. Frontline kaimahi carry relationships that make a respectful response possible.

Ngā Anahera Bald Angels helps connect these strengths. Our annual projects offer a dependable way for people to contribute, while our relationships allow us to respond when an unexpected need arises.

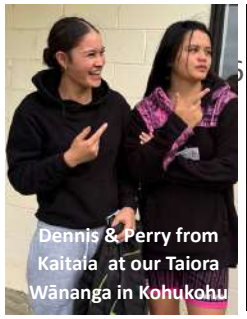
The challenge is to sustain that responsiveness as requests place pressure on the community, time, and finances. Supporting the coordination behind the mahi helps ensure generosity can reach whānau when it is needed.

*"After everything they've had to endure this year, these gifts were pure relief."* Hokianga Partner feedback, Dec 2025

# Where are Rangatahi in our kaupapa?

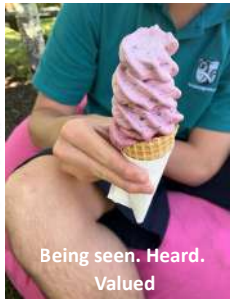
*"Bald Angels consistently demonstrates a strong commitment to supporting whānau with dignity, compassion and manaakitanga. Access to essential items, emergency support parcels and practical resources helps reduce stress on families and creates opportunities for tamariki to participate more fully in everyday life. This assistance can have a profound impact on a child's sense of belonging, confidence and overall wellbeing.*

*From a professional perspective, Bald Angels complements the work of organisations such as Stand Tū Māia by providing practical support that enhances our ability to work therapeutically alongside children and their whānau. When immediate needs are addressed, families are often better positioned to engage with services and focus on longer-term goals that support safety, stability and wellbeing."* -Stand Tu Maia-Alt Ed: Social Worker-Emily, 26 Aug 2026

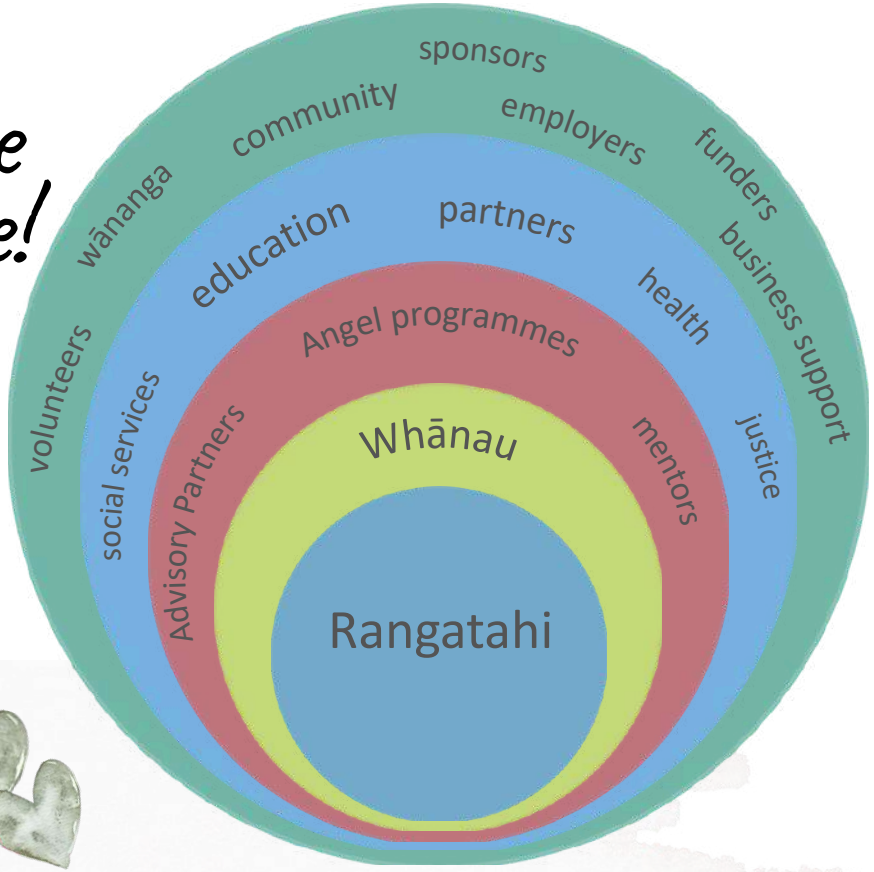

Dennis & Perry from Kaitaia at our Taiora Wānanga in Kohukohu

Inclusion & Belonging at Rainbow Rangatahi

kiwiMANA KAIRAHI
EMPOWERING YOUTH


Being seen. Heard. Valued

*at the centre!*




## Our key drivers and principles

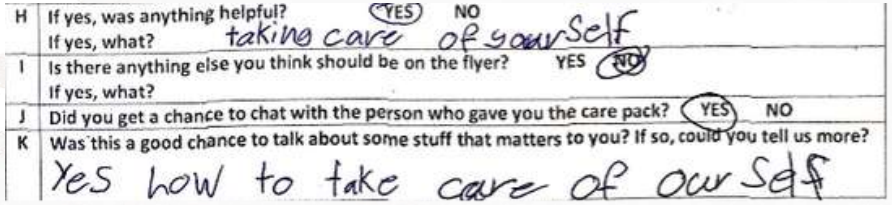
**Invite** - ask and listen. Who is involved, and how? What do we bring to the relationship? Are we ready to get out of the way? How do we bring more justice to the space?

**Equity** - we apply the reflective questions to all our relationships

**Whanaungatanga -** relationships with respect & manaakitanga

**Kotahitanga** - walking together - sharing strengths, multiplying impact

**Kaitiakitanga** - protecting dignity and making space for agency



| | | | |
|---|---|---|---|
| H | If yes, was anything helpful? If yes, what? | (YES) taking care | NO of yourself |
| I | Is there anything else you think should be on the flyer? If yes, what? | YES | (NO) |
| J | Did you get a chance to chat with the person who gave you the care pack? | (YES) | NO |
| K | Was this a good chance to talk about some stuff that matters to you? If so, could you tell us more? Yes how to take care of ourself | | |

Angel Aroha Packs feedback direct from rangatahi (July2026)-impact extends beyond hygiene products alone. The packs contribute to dignity, confidence, self-worth and a sense of being seen and supported.

With my experience of sexual assault washing my self became difficult, having these items reminds me to take care of my body

# Gratitude and the year ahead

Together we can make a difference. All our tamariki deserve to thrive

*He tangata, he tangata, he tangata*
*It is the people, the people, the people*

## Connected across our rohe

Our work is centred on Te Tai Tokerau, with support moving through community and service relationships across the Far North and wider region.

Our distribution relationships include hospitals in Whangārei, Rawene, and Kaitaia, alongside 30 Angel Partner organisations including iwi services, education, health, justice, Women's Refuge, and Plunket. During emergency responses, community leaders, marae and social services help connect resources with affected whānau.

Left to right: Tristan Fairhurst- Tangata Tiriti-Youth trustee (diversity, inclusion, youth, ); Irenee Cooper-Ngāti Manawa, Te Rarawa (business, strategy); Thérèse Wickbom-Tangata Tiriti (equity, policy, vision, community); Shanae Clarke-Tangata Whenua-Ngāpuhi (education, early childhood) ; Annika Dickey- Tangata Tiriti -(Treasurer-Chartered Accountant)

## *He waka eke noa...we're all in this waka together*

### *Our Angel Partners-together we are better*

Broadwood Area School
Far North REAP
Hauora Hokianga
Hiwa I Te Rangi
Hospice Far North
Hospice Mid-Northland
Hospital - BOI
Hospital - Kaitaia
Hospital - Whangarei
Kerikeri Highschool
Kerikeri Primary
Motuti (Tamatea) Marae - Emma
Ngāpuhi Iwi Social Services
Ngati Hine Health Trust
Ngati Kahu
Ngati Rehia
NZ Police
Omanaia School
Oranga Tamariki
Pawarenga School
Plunket
Riverview school
Red Cross
St Johns
Stand tu Maia
Te Hau Ora Ō Ngāpuhi
Te Mana o Ngāpuhi Kōwhao Rau
Te Nohoanga Whangaroa
Te Rarawa Runanga
Te Runanga 0 Whaingaroa
Te Runanga Ō Whaingaroa
Te Whare Ruruhau o Meri Trust
Te Whare Timatatanga
The FONO
Waima School
Whakawhiti Ora Pai
Womens Refuge Kaitaia
Womens Refuge Mid-North

### *Our Volunteer whānau are true angels!*

*Volunteer hours: 18,000 +*
*by 218 beautiful people*

Our dear kaumātua, Arena, and kuia, Hana Munro have shared wisdom, guidance and aroha since 2013

FOUNDATION NORTH
*Pūtea Hāpai Oranga*
*Funding to Enhance Lives*

Lottery Grants Board
Te Puna Tahua
LOTTO FUNDS FOR YOUR COMMUNITY

## and Special Mr K (anonymous Angel donor)

Oxford SPORTS TRUST

RULE FOUNDATION
rulefoundation.nz

Pub Charity Limited

BARFOOT&THOMPSON
LICENSED REAA 2008

Te Hiku Community Board

Kaikohe-Hokianga Community Board

Bay of Islands-Whangaroa Community Board

Incredible In-Kind support from local business keeps the wind under our wings

Kainui Pack & Cool with Opal Packaging-logistics, boxes & so much more
Whitelaw Weber Chartered Accountants
Halvo Signs- printing, signage and so much more
Gallagher Insurance
Keri Design & Print

SAJE- website design & management
Law North-legal support
Auto One Bay Of Islands- vehicle servicng
Coreflow Plumbing & Civil (fundraising)
with BlackRocks Construction